

Conflict Management for Managers, Architects & Engineers (ARCH 690)

**A new course offered by School of Architecture
and Outreach College
University of Hawaii, Manoa**

Expand and enhance effective negotiation and mediation skills. Develop effective strategies for the management and resolution of the risks, conflicts and disputes that arise and face managers and practicing design professionals. Strategies, principles and procedures of negotiation, mediation and conflict resolution will be examined including the prevention and resolution of claims through partnering, arbitration, DRB, neutral evaluation and other processes. Class format will emphasize interactive, participatory, experiential and skills building along with lecture discussion, multimedia and invited forensic architect, engineer and consultant speakers.

Spring Semester, 2007

Credits: 3

Tuesdays: 6-8:30 PM

Architecture Classroom: TBD

Instructor: Lou Chang

Mediator . Arbitrator . Attorney

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Students, Managers and practicing Design Professionals are welcome. For more information, questions or syllabus details, please contact the instructor.